

FREQUENTLY ASKED QUESTIONS

1. What are the documents which need to be uploaded?

Ans All the documents listed in the Document upload page are to be uploaded.

2. Can I upload the certificates partly at a time and remaining at a later instance?

Ans Yes. Uploading of certificates can be done partly at a time. However, it should be ensured that all the relevant certificates are uploaded before the last date for uploading mentioned in the portal.

3. In what format should I upload the certificates/documents?

Ans Single page document : JPEG/JPG or PDF format

Multiple page documents: Only in PDF format.

4. What should be the size of the file for uploading of documents?

Ans The image size should be of 50 to 300 kb for single page document and 50 to 500 kb for multiple page document.

5. What is single page document and multiple page document?

Ans Single page document means certificate in a single page saved as one document. For example Matric certificate, PUC/Intermediate certificate, caste certificate, Income Certificate, Disability certificate etc .

Multiple page document means many pages saved as one document. For example all semester marks sheets saved as one document, Relevant pages of Ex-Servicemen Discharge Certificate saved as one document, etc.

6. Are there any prescribed formats for the community certificates?

Ans Yes. The prescribed formats are available in the detailed notification published in RRB websites.

7. Whether the candidate will be disqualified if the certificate is not as per the prescribed format?

Ans The certificate submitted in wrong formats will not be accepted.

8. What action has to be taken for name variation in the certificates other than Caste Certificate?

Ans Relevant affidavit executed before Magistrate or Notary on required stamp papers stating that the referred person in certificate(s) is one and same on the date of verification is required to be uploaded and then submit the original at the time of Document Verification.

9. Whether Affidavits for variations in name in Caste Certificate acceptable?

Ans No. Affidavit will not be accepted for any variations in the Caste Certificate. However, if the corrections are attested by the Issuing Authority or if a new Caste certificate with Correct Name is produced, then it is acceptable.

10. Whether the Self Declaration for OBC is required to be produced by all OBC candidates (creamy & non creamy layer)?

Ans Self Declaration for OBC in the prescribed format is to be produced by **OBC candidates coming under Non Creamy Layer ONLY.**

11. Whether NOC for Serving Railway Employees is mandatory?

Ans Yes.

12. Should I upload all the semester wise marks sheets in addition to the Diploma/Degree certificate?

Ans If the candidate possesses a provisional diploma / degree certificate or if the date of issue of these certificate is later than the date of application, then all the mark sheets are to be uploaded as a single document.

13. How do I ensure that the documents are correctly uploaded?

Ans Click on the preview button to view the uploaded documents. In case the uploaded documents are not readable / incorrect, re-scan and reupload the documents.

14. What are the original documents to be brought by the candidate on the day of Document Verification?

Ans See E-Call letter or click refer to DV schedule hosted on RRB/Bangalore website.

15. Should I bring the photo copies of the certificates for Document Verification.?

Ans Yes. The candidate should bring 2 (two) sets of clear & legible self-attested photocopies of all the original certificates/documents.

16. Should I bring photographs?

Ans Yes. 6 passport size colour photographs NOT MORE THAN ONE MONTH OLD.

17. Whether the certificates in any language is accepted?

Ans All the certificates should be either in English or Hindi only. Where certificates are not in English / Hindi, self attested translated version (in English/Hindi) should be produced during Document Verification.

18. If I am unable to attend the Document Verification, can my representative attend the same with all my original certificates?

Ans No.

19. Is change in the date of Document Verification allowed?

Ans No.

20. Suppose I cannot attend the Document Verification on the specified date, will I get another chance?

Ans You are required to attend Document Verification on the date, time & place specified in the call letter.

21. Whether calling for Document Verification entitles me to get an appointment in Railways ?

Ans No. The DV list includes around **50% extra candidates** over and above the number of modified vacancies. As such, recommending a candidate to Railways, is subject to his/her merit, priority of the Post, availability of vacancy and fulfilling all the eligibility criteria.

22. When will the final result of Document Verification be published?

Ans Refer official website of respective RRBs for updates on final result after the last date of Document Verification.

24. I have already submitted vision certificate during aptitude test. Do I need to upload one more vision certificate?

Ans No.

25. In my certificates, certificate number is not available. What should I write in certificate number column?

Ans Write 'NIL' in certificate number column.

26. What should I enter in identification marks.

Ans Two prominent / visible marks on the body with the exact location are to be furnished. These will be used for identification of the candidate.